



## ***Perpetual Petals Program Terms and Conditions***

### *Price and billing:*

- ❖ Basic service is two medium plants (two small plants = one medium plant), \$15/plant.
- ❖ Deposit required equal to one month's rental.
- ❖ Minimum participation is one month (customers are billed for entire month, even if plants are returned before month's end).
- ❖ Rentals are month to month; either Client or Orchids for the People may terminate participation in the Perpetual Petals Program at any time.
- ❖ Invoices are sent electronically during the first working week of each month. Payment is due upon receipt payable by check or credit card on file. There will be a \$1 courtesy fee for all clients who choose to have invoices or receipts mailed via USPS.
- ❖ Clients will be charged retail price for all damaged or dead orchids.

### *Requirements:*

- ❖ Orchid plants must be returned in good health.
- ❖ Orchid plants must be kept indoors and not in full, direct sunlight.
- ❖ Plant exchanges are one to one (clients must bring back one plant to take another home).
- ❖ Plants may only be exchanged during open nursery hours, Thursday through Sunday 10am-5pm. It is advisable to call before coming out. If the nursery is closed for any reason, there will be a message on the answering machine.
- ❖ If choosing to keep orchid more than two week, please follow general care requirements for watering. ***Important--To prevent root rot, orchids must not sit in water for any extended period of time..***
- ❖ There will be a general area within the greenhouses from which to choose plants. OFTP staff must okay and check out all plants leaving the nursery.
- ❖ OFTP will provide moss upon request.